



Online Registration & Reservation System Guide – Online Account Setup

This guide will lead you through how you

- **Create** an online account
- **View** available programs, classes and fitness amenities requiring advance registration and/or reservation
- **Register** for a program or class
- **Reserve** a lane in our lap pool, a fitness station, time in the tot pool, and other fitness options



Tip to using this guide: Look for the yellow arrows. They are your guide to important areas of the screen illustrations

IMPORTANT! The first step is to set up your online account. Since you are already a JCC member, you are in our member database which links to this online portal. However, you do not automatically have an online account until you “link” your member record to an online account. If you’re not sure whether you already have an online account, you can easily and quickly check and, if necessary, reset your password to gain access.

If you have questions or need further assistance, please email membership@marinjcc.org.



Online Registration & Reservation System Guide – Online Account Setup

Section 1: **Set up, Sign in, or Find your login information** for your existing account

If you are new to the JCC’s online registration and reservation system, no problem! We’ll walk you through how to link your existing member record to a new online account so that you can use this system from the comfort of home.

Think you may have set up an online account previously, but lost track of the password? Also, no problem! We’ll help you get a new password.

Either way, your first step is to go to <https://memberlink.marinjcc.org/OnlineEdge/login.html>. (Be sure to bookmark this link so you can find it again easily)! You can also find a link to the online system on our website at www.marinjcc.org. (If you start from the calendar view page, click on the “Sign In” link at the top right of the page).

Osher Marin JCC
Discover. Explore. Connect.

Sign In | View Cart (0)

Lap Lanes | Tot Pool | Outdoor Fitness | Outdoor Elliptical

Reserve your spot.

We're glad you're here to register for one or more of our many classes, pool times, programs, and events.

Welcome back!

Please sign into your account.

Username: [I forgot my username](#)

Password: [I forgot my password](#)

Note: Username and password are case-sensitive.

If you don't have an online account, please click here.

The link will take you to this page. If you have previously set up an online account and know your username and password, enter them in the spaces provided, and click on Sign In at the upper right corner.

If you think you MIGHT have set up an online account before, but you’re not sure, or you can’t remember your user name try this.

Welcome back!

Please sign into your account.

Username: [I forgot my username](#)

Leave the Username field blank, and just click on the small blue text labeled, “I forgot my username” under the Username text box.

If you have questions or need further assistance, please email membership@marinjcc.org.



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Introduce yourself

Create an online account in 2 easy steps.
Before we can begin we need a little information to find you.

First Name (Exact: as it appears on your Membership Card)

Last Name (Exact: as it appears on your Membership Card)

Zip Code

Phone Number

Birthdate mm / dd / yyyy

OR

Card Number

Find Me

At this time, reservations for the pool are only open to full facility Marin JCC Members.
Having a hard time finding your membership account?
Please email reservations@marinjcc.org or call our Call Center Hotline at 415-444-8002 or 415-444-8013 for assistance.

That will take you to this page.

Enter your first and last name **exactly** as they appear on your membership card and click the green “Find Me” button

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Reserve your spot.

You already have an account.

We're glad you're here to register for one or more of our many classes, pool times, programs, and events.

Welcome back!

Please sign into your account.

Username: Your existing user name will appear here

Password: Note: Username and password are case sensitive

Submit

If you don't have an online account, please click here.
Create Account

If you already have an online account setup, you will be directed back to this page and your existing Username will appear in the Username field. You can reset your password by simply clicking the small blue text labeled, “I forgot my password” below the password field and follow the instructions to reset your password.

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Password help

Please enter your registered username and we will send your password information.

username

Go

If you have forgotten your registered e-mail address, please create a new account.

Need Help? Have a suggestion? Email Us!
Call the JCC at 415-444-8002 or 415-444-8013

Because you already have a Username, it will appear in the Username field, and you simply click “Go” to be taken to a page to reset your password.

BE SURE TO WRITE DOWN YOUR USERNAME AND PASSWORD FOR FUTURE USE!

If you have questions or need further assistance, please email membership@marinjcc.org.



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Reserve your spot.

We're glad you're here to register for one or more of our many classes, pool times, programs, and events.

Welcome back!

Please sign into your account.

Username: [I forgot my username](#)

Password: [I forgot my password](#)
Note: Username and password are case-sensitive.

If you don't have an online account, please click here.

If you are new to the JCC, or you know that you have never set up an online account (or the previous steps did not provide a user name), click the green “Create Account” button.

Hi, Test!

We've found you in our records...
Please review your information, complete your sign-in and you're ready to go!

First Name* **Gender*** Male

Last Name*

Address* (optional)

Zip* -

City* San Rafael **State*** CA

Phone* - -

E-Mail*

Birthdate* 01/01/2001

*Required fields

The information below will become your sign-in.

Create your username*
Username and password are case-sensitive.

Create a password* (at least 8 characters)

Re-Enter password*

Remember, even though you are setting up a new online account, you must link to your existing member record. So be sure to enter your first and last name exactly as they appear on your membership card! (You can also try using your phone number on file with us, or your card number).

You'll know you've had success when you see the “We've found you in our records...” text.

To finish creating a new online account: follow directions to create your user name and password.

Be sure to write down your username and password to use whenever you log in!

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CONGRATULATIONS! You are all set and ready to use our online reservation and registration system. Get ready to swim (or jump on the elliptical, or attend that class)?

Section 2: Register or reserve your class, pool time, fitness station and more!

You're ready to go!

Once you have created an account (and logged in) you will be directed to this page.

Osher Marin JCC
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Test's Account | Sign Out | View Cart (0)

Lap Lanes | Tot Pool | Outdoor Fitness | Outdoor Elliptical

Program Search

Results: 7

Sort by: [Date] Per page: [15]

1

Lap Swim - outdoor
Location: Osher Marin JCC
Dates: 05/20/20 - 12/31/20
Days: N/A
Age: All Ages
Program#: 13251
Time: N/A
Fee Category: Member
Fee: \$0.00
Fee Category: Gold
Fee: \$0.00

Tot pool reservation
Location: Osher Marin JCC
Dates: 05/26/20 - 12/31/20
Days: N/A
Age: All Ages
Program#: 15196
Time: N/A
Fee Category: Member
Fee: \$0.00
Fee Category: Gold
Fee: \$0.00
Hurry! Only a few spots remain!

First, select which category of programs, classes, or fitness stations you want to use by clicking on your choice at the top (i.e. Lap Lanes, Tot Pool, Outdoor Fitness, Outdoor Elliptical).

That way you'll just see the calendar for the program or services you are interested in.

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The screenshot shows a calendar interface for 'Lap Swim - outdoor' sessions. A modal window is open for the 7:00 AM slot on Friday, 06/12/2020. The modal contains the following text: 'Lap Swim - outdoor', 'Friday, 06/12/2020 7:00 AM (0) registered of 8', 'You can only reserve one time slot per day. These are 50 minute time slots. You may only arrive 10 minutes before your designated time slot. You must leave promptly after your reserved time slot is over.', 'Must be a Marin JCC facility member to reserve a lap lane. If you are interested in becoming a member please contact membership@marinjcc.org', and 'Instructor: N/A'. There is a checked checkbox next to 'Test Test' and two buttons: 'Register' (green) and 'Close' (grey). Yellow arrows point from the 7:00 AM slot in the calendar to the modal window.

Once in the calendar view, click the item you want to reserve – note that you are clicking on the specific item, on the specific day, and at the specific time you want.

Next, click the check box next to your name.

Then click on the green “Register” button.

That’s it. You have reserved your spot! You can go back to the calendar and reserve or register for additional items.

Important: You should receive a confirmation email from Efinestri that you have been registered (see below). Check your Spam or Junk box if you do not see the email in your inbox.

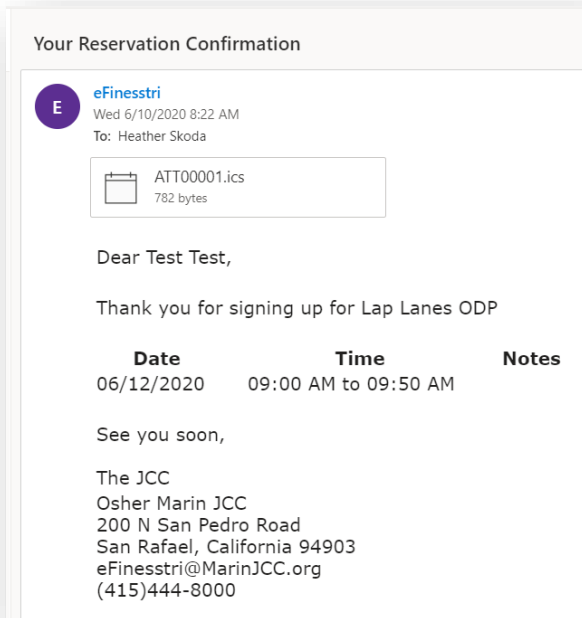
If you don’t receive the confirmation email (example below), you have not reserved your spot!

Please print or have the email on your smart phone to show the staff member at check-in.

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CONGRATULATIONS! You are registered and your spot has been reserved!

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